


Important Information Regarding Your New Energy Bill

Your billing statement has been redesigned to provide you information on your energy consumption and to make it easier for you to find the information you are looking for.

To read your billing statement, follow the numbers below:

1. **Payment Details:** Pay the amount due within 20 days to avoid a penalty. Includes details of payment options.
2. **Contact Information:** Phone numbers for customer service and outages, as well as the co-op's website, mailing, and physical address.
3. **Account Summary:** Includes your account numbers, meter number, rate, number of billing days, meter reading, multiplier, kWh usage and kWh usage (demand) if it applies.
4. **Personalized Energy Usage:** Displays 13 months of energy usage data and compares your monthly consumption to the same time last year.
5. **Monthly Service Charges:** This covers the cost of electrical service to you, from maintaining the lines and transformers that power your home to meter reading and bill coordination. This charge is not influenced by energy usage.
6. **PCA-Power Cost Adjustment:** The cost of power and transmission can fluctuate from set rates each month. The PCA credits or charges members to make up the cost difference. Members can influence this cost by lowering their usage each month.
7. **Pay Your Bill:** Please return the payment stub and write the amount paid in the box.
8. **Address Change:** Check the box provided and send us your new information. **Your phone number is very important to us, especially during an outage.**



A Touchstone Energy Cooperative

24 Hour Power Outage Hotline:
800-390-7605

Customer Service:
319-824-5251 or Toll Free 800-390-7605

-For Account Information
-To Make a Payment by Credit Card
-To Make a Payment by Check
-To Apply For New Service
-To Transfer or Disconnect Service

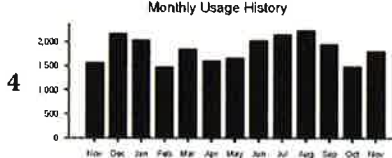
To View or Pay Your Bill Online:
www.grundycountyrecia.com

Mailing Address:
PO Box 39
Grundy Center, IA 50638
Physical Address:
303 N Park Avenue
Grundy Center, IA 50638

123 ABC AVE Total Amount Due - Pay This Amount **\$ 194.98**

Account Number	Sub	Meter Number	Rate	Service Dates From	To	Meter Readings Prev	Pres	Mult	kWh Usage	kW Usage
1234	001	00-000-000	001	11/01/2016	12/01/2016	29915	31734	1.00	1819	0

4 Monthly Usage History



5 Current Charges & Adjustments


BALANCE FORWARD		0.00
MONTHLY SERVICE CHARGE	5	29.00
ENERGY CHARGE		194.17
PCA FARM & RESIDENTIAL	0.01285	23.37
COUNTY TAX		2.47
PATRONAGE REFUND		-54.03
TOTAL DUE		194.98

Current Charges Due Date: 12/30/2016

Please detach and return this section with your payment. Please do not fold or staple checks or payment stubs.

KEEP

SEND



A Touchstone Energy Cooperative

7 Billing Date: 12/08/2016
Payment Account Number: 1234-001

Previous Balance	202.37
Payments Received	-202.37
Balance Due Immediately	0.00
Total Current Charges Due on or Before 12/30/2016	194.98
AMOUNT TO PAY	\$ 194.98

8 Check here for change of address and write correct information below.

COOPERATIVE MEMBER
123 ABC AVE
GRUNDY CENTER IA 50638

Amount Enclosed \$ _____

GRUNDY COUNTY REC
PO BOX 39
GRUNDY CENTER, IA 50638-0039